

Wheatfield Surgery



Statement of Purpose

Date: December 2018

Review due: December 2019

Statement of Purpose

Registered Provider

The name and address of the registered provider is Dr Sharma & Partners Wheatfield Surgery 60 Wheatfield Road, Luton, Bedfordshire, LU4 0TR 01582 601116.

The Partners

Registered manager: Dr Sanjay Sharma

Practice Manager: Tracey Nyilas

Assistant Practice Manager: Kelly Houghton

Wheatfield Surgery is a partnership. There are 7 partners:

Dr Sanjay Sharma

Dr Tarun Palit

Dr Christian Owusu-Yianoma

Dr Amir Esteki

Dr Anuja Shah

Dr Monica Alabi

The Building

The building is a purpose built surgery, constructed of brick and slate in the 1980s. It has two storeys and a rear car park accesses via a narrow driveway. The practice is located in a residential area of Luton with onsite parking. Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (Wheatfield Surgery) is required to provide to the Care Quality Commission a statement of purpose.

Our Aims and Objectives

- ❖ We aim to ensure high quality, safe and effective services and environment
- ❖ To provide monitored, audited and continually improving healthcare services
- ❖ To provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training.

- ❖ The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- ❖ To improve Clinical Governance and Evidence Based Practice
- ❖ To improve Clinical and Non-clinical risk management
- ❖ To reduce risk in specific clinical risk areas and facilities
- ❖ To improve environment and capacity
- ❖ To improve vigilance for unforeseen emergencies
- ❖ To optimise performance against key targets and core standards
- ❖ To become a patient centred organisation
- ❖ To improve services offered to patients
- ❖ To improve communication between the surgery and the patients
- ❖ To recruit, retain and develop a highly motivated and appropriately skilled workforce
- ❖ To enhance performance of the workforce
- ❖ To ensure effective management and governance systems
- ❖ To ensure a robust Information Technology strategy to support the business of Wheatfield Surgery

Registered Activities and Service Types

The registered activities and service types have been agreed by Wheatfield Surgery's partners in accordance with CQC guidance. Services are described under registered activity and Service Type.

The regulated activities under CQC and the services provided by Wheatfield Surgery

- ❖ Routine medical checks and general medical services
NHS relevant prescriptions and medications or a private prescription can be issued.
- ❖ Treatments of disease, disorder or injury – this can be done by the GP's or the practice nurse
- ❖ **Foreign travel and immunisation** – Foreign travel information is provided by the HCA's and the immunisations are administered by one of the practice nurses.
- ❖ **Immunisations, e.g. childhood immunisations** – which are carried out by our practice nurses, baby immunisations are carried out every Thursday morning, other immunisations are administered at any time throughout the week.

- ❖ **Executive & employee medicals** – Our GP's are able to carry out medical report and review for our patients.
- ❖ **Assessment of employees returning to work after illness** – Our GP's are available to carry out report and reviews for our patients.
- ❖ **Smoking Cessation** - Any patient who is a smoker and ready to stop smoking will be seen by one of our HCA's for an assessment at Wheatfield Surgery.
- ❖ **Respiratory clinic** – Wheatfield Surgery has facilities for spirometry / lung function testing. This is performed by the HCA and the practice nurse.
- ❖ **Diabetic clinic** - Wheatfield Surgery operates a diabetic checks throughout the week carried out by practice nurse's Audrey, Barbara and Laura
- ❖ **Family planning clinic** – Our family planning clinic is run by one of our practice nurses. Insertion and removal of the contraceptive implant and insertion and removal of IUCD are carried out by two of our GP's.
- ❖ **Flu vaccination** - At Wheatfield Surgery we offer 'at risk' groups the flu vaccine at a certain time each year to protect you against the flu virus.
- ❖ **Phlebotomy** - Wheatfield Surgery offer a morning clinic for **fasting blood tests and normal blood tests** on Mondays to Friday starting from 8:30am
- ❖ **Midwifery** - The community midwives hold their own clinics at Wheatfield Surgery for patients at Wheatfield Surgery. They supervise antenatal care, undertake deliveries in hospital, and at home where appropriate.
- ❖ **Ear syringing** Wheatfield Surgery has facilities for ear syringing.
- ❖ **Well person checks** – These can be carried out with the HCA and practice nurse
- ❖ **ECG monitoring** - At Wheatfield Surgery, we offer our patient's the service of having an ECG onsite opposed to the local hospital
- ❖ **Cervical screening** - At Wheatfield Surgery, our nurses are qualified to carry out cervical screening in the form of cervical smears.
- ❖ **Joint Injections** – Our GP's offer a joint injection consultation to enable pain relief for patients.
- ❖ **Enhanced Services** – as per each contract year

Practice Ethos

Our practice ethos is to strive towards a partnership between patients and health professionals based on the following key facets:

➤ **Mutual Respect**

We endeavour to treat all our patients with dignity, respect, and honesty. Everyone at Wheatfield Surgery is committed to deliver an excellent service. We ask all patients to highlight any discrepancies and to offer the same commitment in return.

➤ **Holistic Care**

We treat 'patients' and illnesses. This means that we are equally interested in the physical, psychological, and social aspects of their individual care.

➤ **Continuity of Care and the Therapeutic relationship**

Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of ongoing problems or long-term illness. In these circumstances we would encourage you to continue seeing the same health professional and wherever possible we will facilitate this through our appointments system. However, if you have a new problem, the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice.

➤ **Learning and Training**

We have been a training practice for many years and are committed to the training of doctors and nurses all of whom are closely supervised. We believe in life-long learning and all the health professionals here and administrative staff undergoes an annual appraisal where learning and development needs are identified.